

The Bspoke Legal Suite

Capability	Legal Basic	Legal Pro	Legal Center
Access & Identity [Who gets in—and how it's proven]			
Intelligent Entry (Bea) Collects required info (name, firm, matter ID, etc.) before participants join.	—	✓	✓
MFA Callback Verifies caller device to prevent spoofing.	—	✓	✓
Restricted Room Access Enforces Host-presence, enables room lock.	✓	✓	✓
Oversight & Participation [Control the call in real time]			
Browser-Based Host Interface View and control participants in real-time.	✓	✓	✓
Operator Dial-Out Bring participants in manually via operator.	—	—	✓
Multi-Room Setup Supports discrete join paths and ad-hoc sidebars.	—	—	✓
Hold Music Optional experience pre-start.	✓	✓	✓
Custom Greetings Firm-branded welcome message.	—	✓	✓
Recording & Records [What you can prove after the call]			
Call Recording Optional audio capture, enabled by host or set as default policy.	✓	✓	✓
AI-Enabled Transcription + Summarization Records and summaries aligned to call artifacts.	✓	✓	✓
Administration & Audit [Defensible audit trail]			
Matter ID Align call records with matter number.	—	✓	✓
Call Reports Attendance records with join/leave.	✓	✓	✓
Call Logs Metadata and actions captured for auditability.	—	✓	✓
Operator Support [Expert coordination]			
US-Based Operators Dial parties, manage room movement, moderate calls.	—	—	✓